Zapier integration with Wasp's Cloud products

Scott Leonard - 2023-02-02 - Cloud

As of February 4, 2023, Wasp has enabled some limited data automation integration between the third-party Zapier.com website and Wasp's AssetCloud product. Wasp will be adding more functions and functionality as time and resources permit.

To take advantage of this functionality, a customer will need:

- An Enterprise license for AssetCloud, since Callouts are required, and APIs are used.
- A valid API token configured in the Wasp Cloud tenant.
- A Zapier account. LImited-time demo licenses are available from Zapier to test functionality.

If there's a problem with one of your Zaps, the first place to check is Zap History (at the left). Error messages should be self-explanatory, e.g. "The specified asset tag does not exist." Wasp also anticipates messages indicating the (Authentication) API Token may have been changed , and that will be updated via the usual Cloud settings procedure documented in the Help.

Zapier's support team can assist with the Zapier product, workflows, or Wasp-Zapier integration at https://zapier.com/app/get-help

If there appears to be a problem with the pre-configured Zap triggers/actions, Wasp Tech Support can escalate a trouble ticket to the appropriate team.