

WPL305 has flashing red or amber lights when powered on

Sicaro - 2023-04-18 - [Printers](#)

This article lists common problems and some suggested solutions. Problems are indicated by the LED light pattern.

LED Status / Color Printer Status		Solution Number
Off	Off	1
Blinking / Solid Amber	Stopped	2
Blinking Red	Stopped	2
Blinking / Solid Red	Stopped	3

1. Check the power connection.

- Turn on the power switch.
- Check if the green LED is lit on the power supply. If not the power supply may be broken
- Check both power connections from the power cord to the power supply and from the power supply to the printer power jack.

2.The printer has the wrong power adapter.

- The power adapter should read [EDAC EDACPOWER ELEC](#). The WPL305 printer requires DC Output of 24V, 3.75A. The power supply in the picture shows 18-24V, 4.75A, which will also work.

[Click to view photo](#)

3. The printer is out of label or ribbon or the printer settings are not correct

Out of label or ribbon

- Load a roll of labels and follow the instructions in the Loading the Labels Section of the Manual, then press the feed button to resume printing.
- Load a ribbon and follow the instructions in the Loading the Ribbon Section of the Manual, then press the feed button to resume printing.

Printer setting is not correct

- Initialize the printer by following the instructions in the Power on Utilities Section of the Manual.

See also the WPL305e tutorial video: Loading ribbon and media (labels) below in Related Pages.