



# WASP PROTECT

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## WDT2200: scanning beam laser does not appear

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Troubleshooting when the scanner beam does not appear:

1. At the > prompt, press and hold the CMD key until the main menu appears.
2. 8.SET (setup)
3. 2.SCANNER
4. Under the word SCANNER it shows the current setting, either ENABLE or DISABLE.
5. Use the right arrow key --> to change the value to ENABLE
6. Press the ENT key four times until back at the <SYSTEM SETUP> menu.
7. 5.EXIT

Test the beam. From the main menu:

8. 2.TER
9. 1.TERMINAL MODE
10. Press the yellow scan button.
11. The scanning beam should appear. If it doesn't, that indicates a hardware issue which would require repair.
12. Press ESC to return to the > prompt.

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### Related Pages

- [Mobile Device User Manuals, Programming Reference Guides, Quick Reference Guides, Quick Start Guides \(multiple models\)](#)