

Wasp

BARCODE TECHNOLOGIES

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Payroll Summary Report shows wrong hour totals for group or department

WaspTime v7: Payroll Summary Report shows wrong hour totals for group or department

Scott Leonard - 2017-07-26 - in Version 7

Symptoms

1. Hour totals from the Payroll Summary Report show different values when run repeatedly.
2. Hour totals from the Payroll Summary Report do not match totals from other reports (e.g. Time Summary Details Report) and/or manually added totals.

Cause

The Crystal Reports engine (used by WaspTime) is not totalling the values correctly.

Workaround

Download this file:

<http://dl.waspbarcode.com/kb/wt/v7/payroll.zip>

Extract the file payroll.rpt and replace the existing file on your PC in the installation location. Default paths:

64-bit Windows: C:\Program Files (x86)\Wasp Technologies\WaspTime\Reports

32-bit Windows: C:\Program Files\Wasp Technologies\WaspTime\Reports

This file will need to be replaced on any client PC that runs this report. The change takes effect immediately, so the next time the Payroll Summary Report is run, its Checksum line should show the correct total (and match the value from the Time Summary Details Report).