



WASP PROTECT

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WaspTime v6: Reports not opening, Could not load file or assembly 'CrystalDecisions.CrystalReports.Engine'

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Symptom: After a new install or upgrade to WaspTime v6, none of the reports will work. Trying to view the report comes up with an error: "Show Report viewer exception: Could not load file or assembly 'CrystalDecisions.CrystalReports.Engine, Version=10.5.3700.0, Culture=neutral, PublicKeyToken=692fba5521e1304' or one of its dependencies. The system cannot find the file specified."

Cause: The Crystal installer on some of the first run of CDs is bad and so the Crystal driver is not getting installed.

Solution: Download, unzip and double click to install the Crystal Reports Runtime from our FTP. It is a quick silent install with just a progress meter.

https://dl.waspbarcode.com/wasp/crredist2008_x86.zip