## WaspTime : Error communicating with biometric clock. "Unable to connect to device. Error Code: -6"

Max Holden - 2018-10-02 - in Software

If you are having an error communicating with a B1000 or B1100 biometric clock and the WaspTimeServer log contains this error:

ERROR      | Determine Clock Type - BIO - Connect - Exception: Unable to connect to device, Error Code: -6

Log into the Administrative menu with supervisor rights, go to Options, System Opt, Adv Option, and Reset Opts.