## MASIS BARCODE TECHNOLOGIES

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## Software Installation is failing

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This applies to all software.

For installation failure problems, check the following things:

- 1. Ensure that you are attempting to install the application on one of the approved operating systems.
- 2. For most products, you will need to be an administrator on the local machine. This is especially true for InventoryControl and MobileAsset.
- 3. It is suggested that you turn off all firewall and anti-virus software prior to installing.
- 4. If you downloaded the installer, move the installer file out of the Downloads folder, then

install again.