

Portal > Knowledgebase > Cloud > PreciseTime > PreciseTime: "Password file not detected" message on clock when adding server URL

PreciseTime: "Password file not detected" message on clock when adding server URL

Russ Hart - 2023-09-26 - in PreciseTime

When uploading Server URL on clock, if you get an error message Password file not detected



Remove USB drive from clock and return it to PC. Find the file updataoptions2.cfg.txt

Note: You may need to show file extensions in File Explorer (to see ".txt" for files of type Text Document).

→ STORE-IT (E:)							
Datalogic S.p.a	^	Name ^	Date modified 9/26/2023 2:33 PM	Type Text Document	Size 1 KB		
5							

Right click and choose Rename

	^ Name	Date modifie
	updataoptions2.cfg.txt	9/26/2023 2:3
	Open	
	Print	
	Edit	
	Share with Skype	
	Edit with Notepad++	
	Classify and protect	
	 Move to OneDrive 	
	7-Zip >	
	🖻 Share	
	💋 Scan with Apex One	
	Open with >	
	Send to >	
	Cut	
	Сору	
	Create shortcut	
15) (X:)	Delete	
	Rename	
	Properties	

Remove the .txt from the file name and say yes to the message

		~	, O Sear	ch STORE-IT (
^	Name	Date modified	Туре	Size				
	updataoptions2.cfg	9/26/2023 2:33 PM	Text Document					
_								
	Rename							
If you change a file name extension, the file might become unusable.								
	Are you sure you want to change it?							
			_					
L		Yes No						

On Clock

1. Navigate into the Comm. Menu option.

- 2. Select Cloud Server Settings.
- 3. Set HTTPS to ON.
- 4. Set URL Mode to ON.
- 5. Insert the USB drive with the updataoptions2.cfg file into the clock's USB slot.

6. Select the 'Upload Server Address' option. The file will be uploaded and the new URL will be displayed on the clock.

7. The clock will then begin communicating with the cloud server.