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PreciseTime: Employee's checkbox is grayed out when adding to clock

Russ Hart - 2023-09-26 - in PreciseTime

Trying to add employee to clock and the box is greyed out

(- View/Edit Clock Edit a clock. You can update the employee-clock assignment.										
CLOCK DET	TAILS									
Serial Num	iber *		Time Zone *				Site			
CL89230	960025		(UTC-06:00)	(UTC-06:00) Central Time (US & Canada)						
Description Support H	Description Support HD350 Fingerprint Support									
EMPLOYEE	E ASSIGNMENTS								I I I I I I I I I I I I I I I I I I I	ilter/Sorting Applied
	ASSIGNED TO CLOCK	CLOCK STA	EMPLOYEE	CLOCK USE	FIRST NAME	LAST NAME	: :	SITE :	DEPARTME	MANAGER :
	○ Yes ○ No		× (T		
	No		123456		John	Doe				

Hover over the box and this message is present

	EMPLOYEE	ASSIGNMENTS			
		ASSIGNED TO CLOCK	:	CLOCK STA	EMPLOYEE
Clock	user id is red	○ Yes ○ No			1
Τ		No			123456
Edit th	e employee	and select Clock Tab			
=					

← View/Edit	Employee letails like - genera	al, personal, p	bay, clock, and at	tachments. You can	end/resend an application	invitation.
General	Personal	Pay	Clock	Attachments		
EMPLOYEE I	DETAILS					

Enter the badge number or any number up to 10 digits max in Clock User ID and Save

← View/Edir	it Employee details like - general, personal, pay,	clock, and attachments. You can	send/resend an a	application invitation.					
General	Personal Pay	Clock Attachments							
CLOCK USE	ER DETAILS								
Clock User	Id		Display Nam	e			Privilege		
123456							Normal User		•
Passcode									
		Ø							
CLOCK ASS	SIGNMENTS								
	ASSIGNED TO CLOCK	CLOCK STATUS	:	SERIAL NUMBER	:	SITE	:	DESCRIPTION	:
	○ Yes ○ No		T		T		T		T
	No			CL88230960100				RFID	
	No			CL89230960025				Support HD350	
								Ca	ancel

When you go back to clocks you should be able to check the box and click save for the employee

al Number * .89230960025 cription pport HD350			(UTC-06:00)	Central Time (US & Car	nada)	•	Site Choose Si	te			
eription			(UTC-06:00)	Central Time (US & Ca	nada)	•	Choose Si	te			
pport HD350				(UTC-06:00) Central Time (US & Canada)				Choose site			
pport HD350											
			Fingerprint Support								
ASSIG	NED TO CLOCK	CLOCK STA	EMPLOYEE	CLOCK USE	FIRST NAME	LAST NAME	: SITE	:	DEPARTME	MANAGER	
C) Yes () No	T	× •	•	•			T	T		
~	No		123456	123456	John	Doe					

You may see it show In Queue for status

2	ASSIGNED TO CLOCK	CLOCK STA	EMPLOYEE	CLOCK USE	FIRST NAME	LAST NAME	SITE :	DEPARTME	MANAGER
	○ Yes ○ No	•	x T						T
2	Yes	In Queue	123456	123456	John	Doe			

Once the software has communicated with the clock you will see a status of On Clock

	ASSIGNED TO CLOCK	:	CLOCK STA
	🔿 Yes 🔿 No		
	Yes		On Clock
	Yes		On Clock
_			