On-Premise Error attempting to validate previous installed features
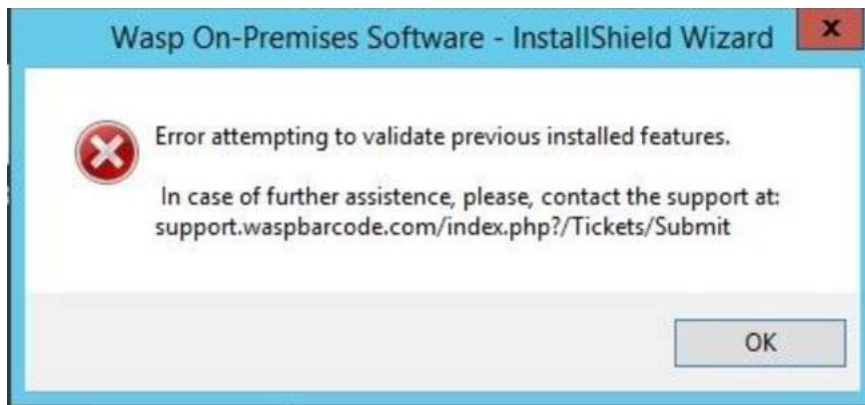
Sicaro Burnett - 2023-01-19 - in FAQs

InventoryCloud & AssetCloud On-Prem Installation

Symptom

After failed setup attempts, the setup will show this error message:

Wasp On-Premises Software - InstallShield Wizard

Error attempting to validate previous installed features.

In case of further assistence, please, contact the support at:
support.waspbarcode.com/index.php?/Tickets/Submit

OK

Cause

SQL Server or SQL Compact setup hangs forcing a reboot of the machine.
Sometimes the SQL Server process is very very slow starting up for the first
time.

Resolution

As a workaround use Regedit to delete the Wasp tree under HKLM then
reinstall successfully.