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## Multiple Products: SSL Provider, error 0 The message received was unexpected or badly formatted

Jason - 2018-01-09 - [Version 7](#)

When trying to connect with the SQL database, the program may give this error message:  
A connection was successfully established with the server, but then an error occurred during the login process.  
(provider: SSL Provider, error: 0 - The message received was unexpected or badly formatted.)

Additionally, there may be a second popup with a Visual C++ Runtime Library error:  
Runtime Error!  
R6025 - pure virtual function call

If you see either of these errors, check in Control Panel - Programs and Features. If Microsoft .NET Framework 4.5.1 is shown, you will need to update to version 4.5.2. In some instances, you may need to first remove 4.5.1. Version 4.5.2 can be downloaded from Microsoft's web site:  
<http://www.microsoft.com/en-us/download/details.aspx?id=42643>