



# WASP PROTECT

Portal > Knowledgebase > Software > Multiple products: Opening a report gives Crystal Reports Viewer error: Page Header plus Page Footer is too large for the page

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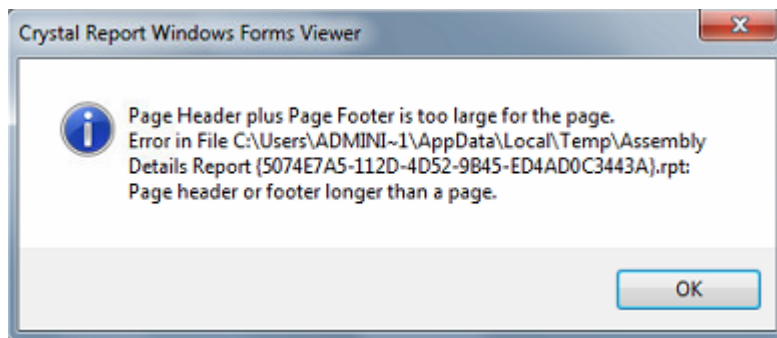
## Multiple products: Opening a report gives Crystal Reports Viewer error: Page Header plus Page Footer is too large for the page

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### Symptom

When opening a report, you receive an error similar to the following:

Crystal Reports Windows Forms Viewer: Page Header plus Page Footer is too large for the page. Error in File C:\[user's temp folder]\Report Filename {hex codes}.rpt: Page header or footer longer than a page.



### Cause

If the default Windows printer's page size is smaller than the page layout of the report, the Crystal Reports Viewer can give that error. This often happens if a label printer is set to the Windows default printer.

**Resolution**

Set the Windows default printer to a different printer with Letter size paper.