

# Wasp

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### Multiple Products: Installation gives Error 1935. An error occurred during the installation of assembly...

Scott Leonard - 2017-04-10 - in Software

#### **Symptom:**

While installing various Wasp software products on Windows 7 or Windows 8, during the installation of component Microsoft Visual C++ 2005 Redistributable, this error message appears, and the component will not install:

Error 1935. An error occurred during the installation of assembly (followed by something similar to the following)

\*

'Microsoft.VC80.ATL,type="win32",version="8.0.50727.42",publicKeyToken="1fc8b3b9a1e18e3b",processor Architecture="x86".

\*

'Microsoft.MSXML2,publicKeyToken="6bd6b9abf345378f",version="4.20.9818.0",type="win 3 2",processor Architecture="x86".

Please refer to help and support for more information.

### **Cause:**

The Microsoft component "Windows Modules Installer" service (TrustedInstaller.exe) is disabled. Note: This is not the only cause of this error.

### **Resolution:**

Open Control Panel, Administrative Tools, Services.

Find and double-click Windows Modules Installer.

Change the Startup type to Manual.

OK.

The component should now install without error.

### **Additional Information:**

\* If this procedure does not solve the problem, it will be necessary to do a [web search](#) for other potential solutions. The error is due to a conflict among the Windows OS and the Microsoft Visual C++ component, and possibly other Windows components.

\* When trying to start the Windows Trusted Installer service, if it gives error "Windows could not start the Windows Modules Installer service on Local Computer. Error 126: The specified module could not be found.", follow the steps in Microsoft KB article:

Error message when you start the Windows Modules Installer service (TrustedInstaller):

"System Error 126: The specific module could not be found"

<https://support.microsoft.com/en-us/kb/959077>

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