



[Knowledgebase](#) > [Hardware](#) > [Mobile Computers](#) > [Multiple Products - Retains the MobileAsset database after cold boot](#)

Multiple Products - Retains the MobileAsset database after cold boot

Internal User - 2017-04-10 - [Mobile Computers](#)

This Article applies to Mobile Asset and Mobile Computers

MobileAsset v6 will automatically load its data onto an SD card on the mobile device if one is detected. Cold booting the device will not clear the contents of the SD card, so you must manually delete the files from the card by using ActiveSync/Windows Mobile Device Center to Explore the device, browse to \SDMMC\MobileAsset\ and delete the files before reconnecting the device to the pc and reloading the program.

Make sure when loading the device to allow the program and all of its components to load to the default location on the device itself. It will load the data onto the memory card without prompting.