

# Wasp

## BARCODE TECHNOLOGIES

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MobileAsset Web Module Error: The wasp registration server reported an internal error as it was trying to process your activation request.

Jason Whitmer - 2023-01-20 - in Mobile Asset v6

When opening the Mobile Asset Web Module, you may receive this error: The wasp registration server reported an internal error as it was trying to process your activation request. (See

<https://dl.waspbarcode.com/wasp/SupportFiles/kbimages/MA7/webmoduleregistration.jpg> for full message)

If this happens, please register your web module serial number at

<http://www.waspbarcode.com/support/product-registration>

After receiving the email with the activation code, open the Mobile Asset client program and enter the activation code into Administration > License Management. You should then be able to open the web module properly.

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#### Related Pages

- [MobileAsset Web Module: Installation & Setup](#)