



BARCODE TECHNOLOGIES

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MobileAsset Web Module displays a blank page

Internal User - 2017-04-10 - [Mobile Asset v6](#)

Symptom: When trying to browse the web page, you get a blank page with an error symbol at the bottom. Details of that message read: Unhandled Error in Silverlight Application Code: 2104 Category: InitializeError Message: 2104 An error has occurred.

Checking the AssetWebServer.log would have a different error: Auth type does not exist. This is a non-Windows authentication login.

Cause: The three MIME types used by the web module were not created properly by the installation.

Resolution: On the web server, go to Control Panel > Administrative Tools > Internet Information Services (IIS) Manager. Open Sites > MobileAssetWeb on the list on the left, then double click MIME Types in the main window. Click Add and add these three MIME Types:

File Name Extension	MIME type
.xaml	application/xaml+xml
.xap	application/x-silverlight-app
.xbap	application/x-ms-xbap

(These steps are for IIS 7 in Windows 7/Server 2008 and up. Earlier versions of IIS may differ slightly.)

Related Content

- [MobileAsset Web Module: Installation & Setup](#)