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MobileAsset v7: Windows Mobile/CE device gives "Error validating device name"

Scott Leonard - 2023-01-19 - [Mobile Computers](#)

"Error validating device name" means that the device is unable to connect to the Wasp MobileAsset Windows Service, which is the component that validates the device name.

This is a connectivity problem, not a problem with the device name. Troubleshoot the network connection between the device and the Service PC.

MobileAsset v7: mobile device connection troubleshooting:

<https://support.waspbarcode.com/kb/articles/1061>

HC1 & WPA1000-II: Network configuration to enable name resolution and/or internet browsing:

<https://support.waspbarcode.com/kb/articles/1018>

WDT60: Network configuration to enable name resolution and/or internet browsing:

<https://support.waspbarcode.com/kb/articles/1099>

Windows Mobile Device Center settings interfere with mobile device's connection to Wasp service:

<https://support.waspbarcode.com/kb/articles/1101>

Summit Client Utility: How to set up wireless, and choose from multiple SSIDs (wireless networks):

<https://support.waspbarcode.com/kb/articles/1037>

Related Content

- [Summit Client Utility: How to set up wireless, and choose from multiple SSIDs \(wireless networks\)](#)