

Wasp

BARCODE TECHNOLOGIES

Portal > Knowledgebase > Hardware > Mobile Computers > MobileAsset v7: Windows Mobile/CE device gives "Error validating device name"

MobileAsset v7: Windows Mobile/CE device gives "Error validating device name"

Scott Leonard - 2023-01-19 - in Mobile Computers

"Error validating device name" means that the device is unable to connect to the Wasp MobileAsset Windows Service, which is the component that validates the device name.

This is a connectivity problem, not a problem with the device name. Troubleshoot the network connection between the device and the Service PC.

MobileAsset v7: mobile device connection troubleshooting:

<https://support.waspbarcode.com/kb/articles/1061>

HC1 & WPA1000-II: Network configuration to enable name resolution and/or internet

browsing:

<https://support.waspbarcode.com/kb/articles/1018>

WDT60: Network configuration to enable name resolution and/or internet browsing:

<https://support.waspbarcode.com/kb/articles/1099>

Windows Mobile Device Center settings interfere with mobile device's connection to Wasp service:

<https://support.waspbarcode.com/kb/articles/1101>

Summit Client Utility: How to set up wireless, and choose from multiple SSIDs (wireless networks):

<https://support.waspbarcode.com/kb/articles/1037>

Related Pages

- [Summit Client Utility: How to set up wireless, and choose from multiple SSIDs \(wireless networks\)](#)