

Wasp

BARCODE TECHNOLOGIES

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MobileAsset v7: Nothing happens at Print Preview of Asset Tag, Labeler's Data tab says "The connection to <MobileAsset> is not valid."

Scott Leonard - 2023-01-19 - in Version 7

Symptoms

- In MobileAsset, when Print Previewing an asset tag, no preview window appears, and no error appears on screen. MobileAsset.log contains errors regarding "Input string was not in a correct format" (full error below).
- You can configure the ODBC connection and Labeler's data connection successfully, but the Data tab still says "The connection to <MobileAsset> is not valid. To check the connection properties, click Edit Connection. To delete this data source

connection and create a new one, click Remove Connection."

- Clients on workstations and the database PC experience the same thing.

Cause

In SQL, the AssetReader accounts's db_datareader checkbox is unchecked for the WaspTrackAsset database.

Resolution

Check the box. This article has instructions:

SQL Server User Mapping for InventoryControl, MobileAsset, WaspTime:

<https://support.waspbarcode.com/kb/articles/1177>

Full error messages:

```
2016-09-09 16:35:59.621      1 ERROR    | Input string was not in a correct format.
2016-09-09 16:35:59.625      1 ERROR    |   at System.Number.StringToNumber(String
str, NumberStyles options, NumberBuffer& number, NumberFormatInfo info, Boolean
parseDecimal)
                               |   at System.Number.ParseInt32(String s, NumberStyles style,
NumberFormatInfo info)
                               |   at
Wasp.WaspPrintEngine.Shared.PreviewNavigateEnableConverter.Convert(Object[] values,
Type targetType, Object parameter, CultureInfo culture)
                               |   at System.Windows.Data.MultiBindingExpression.TransferValue()
                               |   at System.Windows.Data.MultiBindingExpression.Transfer()
                               |   at
System.Windows.Data.MultiBindingExpression.UpdateTarget(Boolean includeInnerBindings)
                               |   at
System.Windows.Data.MultiBindingExpression.AttachToContext(Boolean lastChance)
                               |   at
System.Windows.Data.MultiBindingExpression.MS.Internal.Data.IDataBindEngineClient.Attac
hToContext(Boolean lastChance)
                               |   at MS.Internal.Data.DataBindEngine.Task.Run(Boolean
lastChance)
                               |   at MS.Internal.Data.DataBindEngine.Run(Object arg)
                               |   at
System.Windows.Threading.ExceptionWrapper.InternalRealCall(Delegate callback, Object
args, Int32 numArgs)
                               |   at
```

```
System.Windows.Threading.ExceptionWrapper.TryCatchWhen(Object source, Delegate
callback, Object args, Int32 numArgs, Delegate catchHandler)
    | at System.Windows.Threading.DispatcherOperation.InvokeImpl()
    | at
System.Windows.Threading.DispatcherOperation.InvokeInSecurityContext(Object state)
    | at
System.Threading.ExecutionContext.RunInternal(ExecutionContext executionContext,
ContextCallback callback, Object state, Boolean preserveSyncCtx)
    | at System.Threading.ExecutionContext.Run(ExecutionContext
executionContext, ContextCallback callback, Object state, Boolean preserveSyncCtx)
    | at System.Threading.ExecutionContext.Run(ExecutionContext
executionContext, ContextCallback callback, Object state)
    | at
MS.Internal.CulturePreservingExecutionContext.Run(CulturePreservingExecutionContext
executionContext, ContextCallback callback, Object state)
    | at System.Windows.Threading.DispatcherOperation.Invoke()
    | at System.Windows.Threading.Dispatcher.ProcessQueue()
    | at System.Windows.Threading.Dispatcher.WndProcHook(IntPtr
hwnd, Int32 msg, IntPtr wParam, IntPtr lParam, Boolean& handled)
    | at MS.Win32.HwndWrapper.WndProc(IntPtr hwnd, Int32 msg,
IntPtr wParam, IntPtr lParam, Boolean& handled)
    | at MS.Win32.HwndSubclass.DispatcherCallbackOperation(Object
o)
    | at
System.Windows.Threading.ExceptionWrapper.InternalRealCall(Delegate callback, Object
args, Int32 numArgs)
    | at
System.Windows.Threading.ExceptionWrapper.TryCatchWhen(Object source, Delegate
callback, Object args, Int32 numArgs, Delegate catchHandler)
    | at
System.Windows.Threading.Dispatcher.LegacyInvokeImpl(DispatcherPriority priority,
TimeSpan timeout, Delegate method, Object args, Int32 numArgs)
    | at MS.Win32.HwndSubclass.SubclassWndProc(IntPtr hwnd, Int32
msg, IntPtr wParam, IntPtr lParam)
    | at
System.Windows.Forms.UnsafeNativeMethods.DispatchMessageW(MSG& msg)
    | at
System.Windows.Forms.Application.ComponentManager.System.Windows.Forms.UnsafeNati
veMethods.IMsoComponentManager.FPushMessageLoop(IntPtr dwComponentID, Int32
reason, Int32 pvLoopData)
    | at
```

System.Windows.Forms.Application.ThreadContext.RunMessageLoopInner(Int32 reason, ApplicationContext context)

| at

System.Windows.Forms.Application.ThreadContext.RunMessageLoop(Int32 reason, ApplicationContext context)

| at System.Windows.Forms.Application.RunDialog(Form form)

| at System.Windows.Forms.Form.ShowDialog(IWin32Window owner)

| at Wasp.UI.Common.WtCommonUI.OpenAssetList(Form pForm)

| at MobileAsset.UI.MainBI.OpenForm(String sFormName)

| at MobileAsset.UI.MainBI.OpenCorrespondingForm(Int32 nLevel1Index)

| at MobileAsset.UI.MainBI.SubTree_MouseUp(Object sender, MouseEventArgs e)

2016-09-09 16:35:59.626

1 ERROR

| Input string was not in a correct format.

Related Pages

- [SQL Server User Mapping for InventoryControl, MobileAsset, WaspTime](#)