

Wasp

BARCODE TECHNOLOGIES

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Scott Leonard - 2017-04-10 - in Software

After patching your MobileAsset v7 Enterprise server to v7.1, when you try to upgrade your additional company databases to v7.1 with Database Manager's Re-Run Script button, you receive a message that the database is up-to-date, but it leaves the database at v7.0.

Workaround:

Compare the timestamp of WaspDBInstaller.exe in two different folders:

C:\Program Files (x86)\Wasp Technologies\MobileAsset\Database\WaspDBInstaller

C:\Program Files (x86)\Wasp Technologies\MobileAsset\Database\Upgrade

If the file in the Upgrade folder is several months newer than the one in the WaspDBInstaller folder, select all files and folders within the Upgrade folder, right-click and Copy. Then right-click the WaspDBInstaller folder and Paste, overwriting all files and merging all folders.

Then run the Database Manager again, and you should be able to upgrade your additional databases to v7.1.

If you would like assistance with this process, please contact Wasp Tech Support.