

Wasp

BARCODE TECHNOLOGIES

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MobileAsset v7 - EDU version is showing Customer and Employee instead of Student and Staff

Jason Whitmer - 2017-04-10 - in Version 7

After a new installation of MobileAsset v7 EDU (not an upgrade from a general version), the software may display the field/screen names "Customer" and "Employee" rather than "Student" and "Staff". If this occurs, one of the database scripts did not run properly during installation.

To resolve this issue:

1. Log in to Windows with administrative rights on the server machine.
2. Run C:\Program Files (x86)\Wasp Technologies\MobileAsset\Database\WaspDBInstaller\InstallNew\Modify_Inserts_EDU.

sql. This will open the **SQL Server Management Studio**,

3. Log in to **SQL Server Management Studio** with the **Authentication** set to **Windows Authentication**. If authentication is not set, please change it to **SQL Server Authentication** and enter your SA credentials for Enterprise using full SQL, or contact Wasp Support for the WASPDBEXPRESS instances for Profession Edition installations password.
4. Once the **Management Studio** is open, click the **Execute** button on the toolbar to update the database.
5. Next, open the MobileAsset PC client and go to **Administration > Customize Names > Customize Messages**.
6. Click the **Reset Language Strings** button at the bottom of the screen.