MobileAsset v6: Installation on Windows 2003 Server machine may prompt to install Windows XP Service Pack 3

Internal User - 2023-01-19 - Mobile Asset v6

On machines running certain versions of Windows 2003 Server, the Mobile Asset installation may misread the operating system version and erroneously prompt for the Windows XP Service Pack 3 to be installed.

At this point in the development cycle, we are unable to release an immediate patch for this issue. As a workaround, a file must be replaced and the setup rerun.

If you are installing from disc, copy the entire contents of the disc to a new folder on the hard drive. If you are installing from a downloaded .exe, you will need to use Winzip to open the self extracting .exe and extract all files to a new folder. Once you have the files copied/extracted, replace the setup.inx in the main folder with the file linked below. Then, run Setup.exe to restart the installation process.

https://dl.waspbarcode.com/wasp/supportfiles/Setup.inx