

# Wasp

## BARCODE TECHNOLOGIES

Portal > Knowledgebase > Discontinued Products > MobileAsset > MobileAsset: How to Restore the Database from MDF and LDF Files

---

### MobileAsset: How to Restore the Database from MDF and LDF Files

Nathaniel Summers - 2023-01-19 - in MobileAsset

Issue: In most cases, one should use the Backup, Move, and Restore procedure found in the following:

<https://support.waspbarcode.com/kb/articles/154>

In instances where a backup cannot be made the following method may allow you to restore using the MDF and LDF data files.

#### **1. Locate the Original MDF and LDF files**

The location of your database files should be located in:

C:\Program Files (x86)\Microsoft SQL Server\MSSQL11.WASPD EXPRESS\MSSQL\DATA\

The exact location may be different depending upon your version of SQL and/or operating system

You're looking specifically for the following files:

**WaspTrackAsset.mdf**

**WaspTrackAsset\_log.ldf**

Copy these files to the new PC

## 2. Install MobileAsset on the New Machine

Fully install MobileAsset on the new machine

Be sure to select Database, Service, and Client tools during the installation

We should be able to open MobileAsset to see a blank slate when completed

## 3. Stop the Services

On the PC where new database is to reside, open your services list:

Click Start > Run (or Windows Key + R) to open the **Run Dialog**

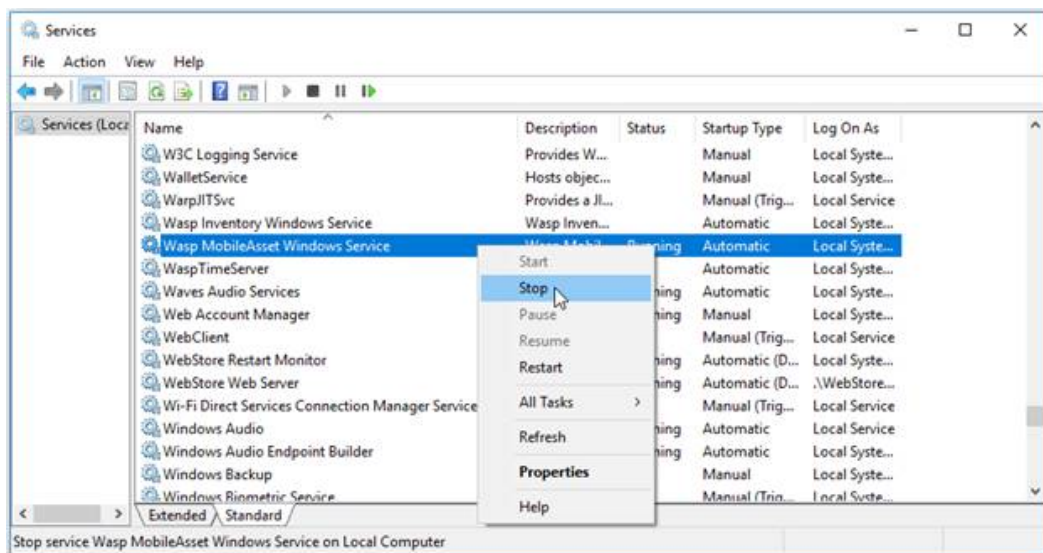
Type **Services.msc**

click **OK**

Find and stop the following services:

**Wasp MobileAsset Windows Service**

**SQL Server (WASPD EXPRESS)**



## 4. Copy out the current MDF and LDF files

In the following location:

C:\Program Files (x86)\Microsoft SQL Server\MSSQL11.WASPD EXPRESS\MSSQL\DATA\

Copy the following files to a different location

**WaspTrackAsset.mdf**

**WaspTrackAsset\_log.ldf**

(This is so we have something to go back to if the restore is not successful)

5. Copy the Original MDF and LDF files over the new files

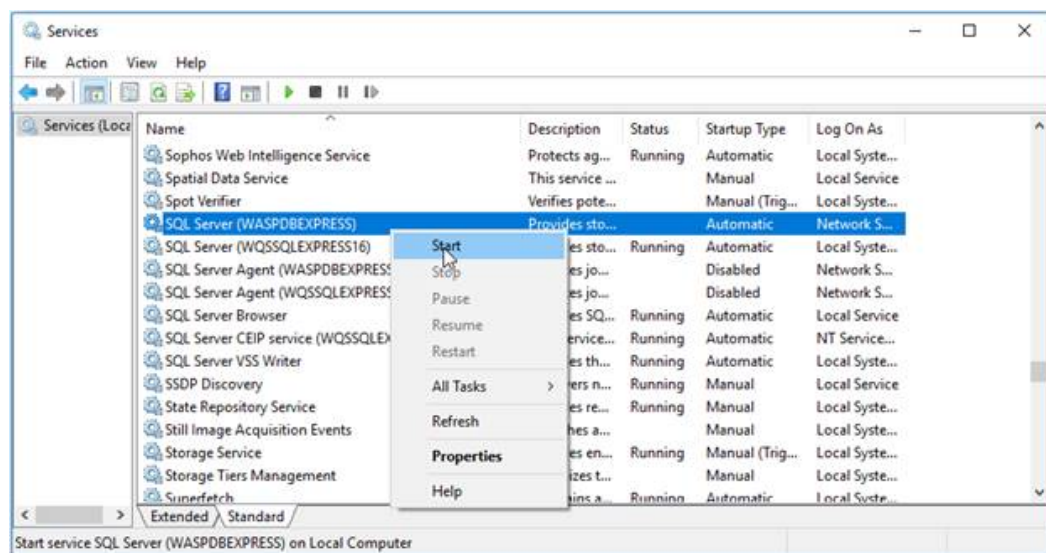
Take the original MDF and LDF files, and copy them to the location of the new files.

If prompted to replace the files, select **yes**

6. Start SQL Server (WASPD EXPRESS) Service

The **SQL Server (WASPD EXPRESS)** Service was previously stopped, start it again.

Do not start the other service yet.



7. Fix Restored Users

Log into SQL Server Management Studio using **SQL Authentication** and the following credentials

Username: **sa**

Password: **Wasp\$07Wasp\$07**

Click File menu > Open > File

Navigate to:

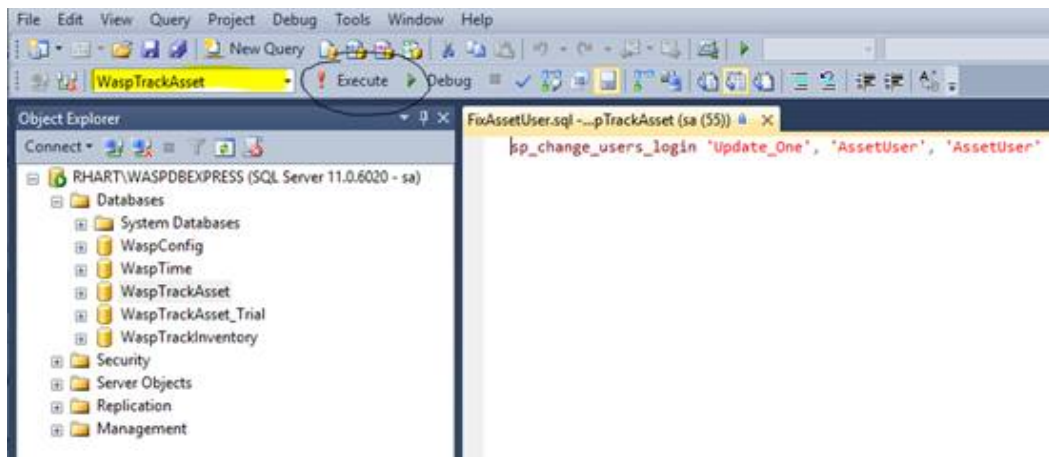
C:\Program Files (x86)\Wasp

Technologies\MobileAsset\Database\WaspDBInstaller\Upgrade\

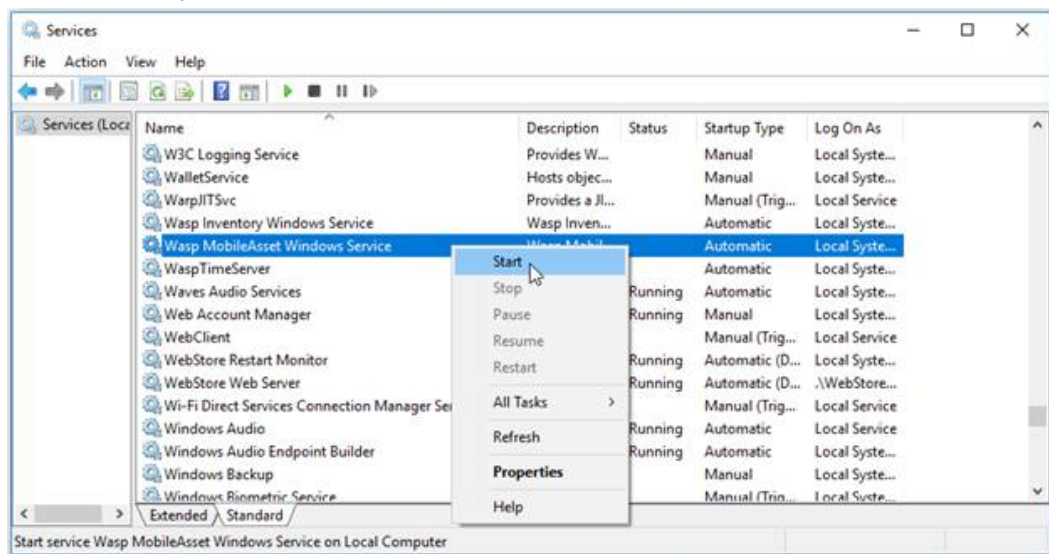
And open the file

**FixAssetUser.sql**

With the WaspTrackAsset database selected in the dropdown, click **Execute**



#### 8. Restart Wasp MobileAsset Windows Service



You should now be able to open MobileAsset and see all your old data.