

Wasp

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MobileAsset - How to configure Windows Firewall on the server to allow me to use MobileAsset.

Internal User - 2023-01-19 - in MobileAsset

This article may help when getting an error message that the server was not found or access was denied.

Click Start > Control Panel. Open Windows Firewall. If you have a 3rd-party firewall application, settings should be similar.

In Windows Firewall you'll need to make program (Add Program...) exceptions for the following:

C:\Program Files\Wasp Technologies\MobileAsset\MobileAsset.exe

C:\Program Files\Wasp Technologies\License Manager\WaspLicMgr.exe

C:\Program Files\Microsoft SQL Server\MSSQL\$WASPDB\Binn\sqlservr.exe

MobileAsset v7:

Windows Firewall will also need to (Add Port...) 10006-10008 (set TCP) for the License Manager.

MobileAsset v6:

Windows Firewall will also need to (Add Port...) 10000 (set TCP) for the License Manager.

Downloads:

Windows 8 firewall exceptions for MobileAsset:

<https://dl.waspbarcode.com/wasp/supportfiles/kbimages/MA7/windows-8-firewall-exceptions-for-mobileasset.pdf>

Windows 7 firewall exceptions for MobileAsset:

<https://dl.waspbarcode.com/wasp/supportfiles/kbimages/MA7/windows-7-firewall-exceptions-for-mobileasset.pdf>

Windows XP firewall exceptions for MobileAsset:

<https://dl.waspbarcode.com/wasp/supportfiles/kbimages/MA7/windows-xp-firewall-exceptions-for-mobileasset.pdf>