

# Wasp

## BARCODE TECHNOLOGIES

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MobileAsset - Error: This error happens with users other than the administrator who installed the product: "The database needed for this application is either not running or was not found. Please contact Tech support. Login failed for user"

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Internal User - 2017-04-10 - in Mobile Asset v6 and older

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That is because they are not logged in as administrator. The administrator must give them read/write ability to the Wasp folders and registry entries.

This article applies to Mobile Asset v 4&5, Mobile Inventory v3, and Inventory Control v3.