



WASP PROTECT

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LDS Extraction Tool error: Extraction failed

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While setting up the Active Directory connection, if you run the Wasp Active Directory LDAP/LDS Extraction Utility from a machine that is not logged in to Active Directory, for example, on a virtual machine using only a local log in, it will produce an error:

The screenshot shows the Wasp Active Directory LDAP/LDS Extraction Utility interface. The file path is `C:\ProgramData\Wasp Barcode Technologies\MobileAssetWeb\Data\ActiveDirectoryLDSExtractionTool\LDAPFilterCustomersOrStudents_20210524_`. The filter is `(&(objectClass=user)(objectCategory=person)(samAccountName={0})!(samAccountType=805306369))!(useraccountcontrol:1.2.840.113556.1.4.803=2)(department=Student*))`. The **Students/Customers** radio button is selected, and the **API Sync** checkbox is checked. The **Extract** button is highlighted with a red box. An error dialog box is displayed, stating: "An error has occurred. The log file(s) are stored here: C:\ProgramData\Wasp Barcode Technologies\MobileAssetWeb\Log\localhost\ActiveDirectoryLDSExtractionTool\". The **Extract** button is also highlighted with a red box. The status bar at the bottom shows: "Extraction failed: *****; System.AggregateException One or more errors occurred. System.Net.Http.HttpRequestException: An error occurred while sending the request." The status bar is also highlighted with a red box.

To avoid this, you must be logged into Active Directory before running the utility.