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## Labeler v7: at installation, there is a Feature Transfer Error, mentioning QuickBooks?Addr3.png (contains question mark) or Korean Won sign (₩)

Scott Leonard - 2017-05-15 - [Version 7](#)

### Symptom

During the installation of Labeler v7, there is an error:

```
Feature transfer error
Feature: Program Files
Component: App Executables
File: C:\Program Files (x86)\Wasp Technologies\Wasp Labeler V7\Examples\QuickBooks?Addr3.png
Error: The filename, directory name, or volume label syntax is incorrect.
OK
```

then the installer just quits.

We have also seen a similar error that has the Korean Won currency symbol (W with dash through it) instead of the US backslash path-separation character:

```
₩
Won Sign - U+20A9
```

### Cause

In Windows settings, the System Locale for non-unicode is set to something other than English (United States). In most of our problem reports, it is set to Korean.

**Resolution** (requires a PC restart):

Control Panel, Region and Language, Administrative tab, "Change system locale" button, change the "Current system locale" popdown to "English (United States)", OK, OK. Windows will require a restart.