



# WASP PROTECT

Portal > Knowledgebase > FAQs > Labeler - On Windows 2000 and XP machines, users cannot create new files with Labeler v4.7.x or earlier

---

## Labeler - On Windows 2000 and XP machines, users cannot create new files with Labeler v4.7.x or earlier

Jason Whitmer - 2017-04-10 - in FAQs

The version of Labeler you are using is not compatible with W2k. You will need to purchase an upgrade to the current version of Wasp Labeler. (Versions at 4.8.x or later are compatible with 2000 and XP.) The upgrade can be found at <http://www.waspbarcode.com>.