# Labeler - Installation - Error -5009 : 0x80040111 on install: Receiving error (-5009 : 0x80040111) upon installation. 'Please make sure you have finished any previous setup and closed other applications' appears along with the

Internal User - 2017-04-10 - Documentation
Please browse to the folders listed below from My Computer.  Delete any files in these folders.  Reboot your PC, then try the installation again.

C:\Documents and Settings\<pc name>\Local Settings\Temp

C:\Program Files\Common Files\InstallShield\Professional