InventoryControl Web Module - HTTP Error 500.19 - Internal Server Error

Jason - 2017-04-10 - Version 7

When opening the InventoryControl Web Module, if you receive an error page with the following messages:

HTTP Error 500.19 - Internal Server Error

The requested page cannot be accessed because the related configuration data for the page is invalid.

Config Error: Cannot add duplicate collection entry of type 'add' with unique key attribute 'value' set to 'Login.aspx'

Config Source

```
170:    <files>
171:        <add value="Login.aspx"/>
172:    </files>
```

there is an error in the web.config file.

To resolve this issue:

1. On the web server, browse to the path given in the **Physical Path** line of the error page.
2. Right click web.config and select **Edit**.
3. Find the **<add value="Login.aspx"/>** line, which will be almost at the end of the file, and insert a line in front of it with **<clear/>**, so those 4 lines will look like this:

```
<files>
    <clear/>
    <add value="Login.aspx"/>
</files>
```

Save the file, then go to **Control Panel > Administrative Tools > Internet Information Services (IIS) Manager**. Under **Sites**, click **InventoryControlWeb**. On the right side of the window under **Manage Web Site**, click **Restart**. Once it is restarted, the page should open properly.