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If the Wasp Inventory Windows Service is having trouble starting, double-click it to see its "Path to executable". If this is incorrect, it can be changed at this registry path (via regedit):

HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\WaspInventoryWindowsService

The String name is ImagePath (Expandable String Value of type REG_EXPAND_SZ).

Default Value (64-bit Windows): "C:\Program Files (x86)\Wasp Technologies\InventoryControl\Services\WaspInventoryWindowsService.exe"
Default Value (32-bit Windows): "C:\Program Files\Wasp Technologies\InventoryControl\Services\WaspInventoryWindowsService.exe"

If you changed the InventoryControl path during installation time, use that path instead. You must enclose the path in double quotes as seen above.

If any change is made to the path in regedit, the service must be stopped and started for the change to take effect. Right-click the service, the Stop, wait at least 30 seconds, then right-click and Start. (Do not use the Restart option.)