

Wasp

BARCODE TECHNOLOGIES

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InventoryControl v7: Receiving Purchase Order of item with multiple Order Units using Wifi (RF) app results in wrong order unit being received

Scott Leonard - 2019-08-12 - in FAQs

Situation:

1. An item has multiple order units on its Manage Suppliers tab.
2. The item is added to the same Purchase Order more than once with different Order Units.
3. On a mobile device, InventoryControlRF is used to receive the PO.

Expected: Quantity of each Order Unit are received separately for the specified Order Unit.

Actual Result: All quantity for the item are received with the first Order Unit added to the PO.

Workaround 1: If an item has more than one Order Unit, only add the item with one Order Unit per Purchase Order.

Workaround 2: If an item must be added to the same Purchase Order more than once with different Order Units, perform the Receive transaction via the batch InventoryControl app or the PC Client (which do not have this problem).