

# Wasp

## BARCODE TECHNOLOGIES

Portal > Knowledgebase > Discontinued Products > InventoryControl > Version 7 > InventoryControl v7: at client launch, error: Method Not found: 'Boolean Wasp.Utility,WtBcKey.get\_WtInventoryRequest()'

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InventoryControl v7: at client launch, error: Method Not found: 'Boolean Wasp.Utility,WtBcKey.get\_WtInventoryRequest()'

Scott Leonard - 2017-04-10 - in Version 7

### **Symptom**

When launching the InventoryControl v7 PC client, you receive an error:

Error in Application

Method not found: 'Boolean Wasp.Utility.WtBcKey.get\_WtInventoryRequest()'.

### **Cause**

During installation, the user specified an installation path that is only one level deep.

For example: D:\Wasp

This causes InventoryControl and the bundled Labeler to both install to the same directory, which overwrites some files and prevents the programs from working properly.

**Resolution**

Uninstall InventoryControl and Labeler. Then reinstall, specifying a path that is at least two levels deep. For example: D:\Wasp\InventoryControl