InventoryControl - Error: Receiving data from the WDT2200 freezes on trans.dat

Jason - 2017-04-10 - InventoryControl v5 and older

A customer is trying to receive data from the WDT2200 but it keeps freezing on trans.dat.

To resolve this issue:

1. Check the file **C:\Documents and Settings\All Users\Application Data\Wasp Barcode Technologies\InventoryControl\4.0.0.0\WDT2200\paidump.bat**. Some users are having that file adding additional lines, to the point that it locks up the process.

2. If there are more than a couple lines in it, delete that file, then try the download again.

   After completing step 2 the data does download, but during the process transactions funtion, Step 3 is blank, and an error appears stating "**Import Error: the transactions file from the mobile device is about to be archived in the History folder. To process these mobile transactions later, click Yes to keep the transaction file from the mobile device intact, otherwise Click No to archive the mobile device data to the History folder**.", this is most likely caused by the same transactions having been downloaded multiple times during the previous error, so it has already been processed once and is now showing a duplicate file.

   If you click **Yes**, on the error message you can go to **Tools > Options**, and enable the **Previously Processed Mobile Data** option. Then **Process Mobile Data** again, and Step 3 will now show the transaction with an error symbol on it, and the error details will read "**There is an existing transaction with the same Item Number, Transaction Type, Date, and Quantity**." at this point, it is safe to allow it to archive the transaction.