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## **InventoryControl - Changes I made on the PC to my database are not reflected on the handheld (such as requiring serial numbers, etc).**

Internal User - 2017-04-10 - [Version 7](#)

If you've an outstanding transaction on the handheld (usually the hang-up on this issue) and you create a new database (create mobile-necessary to push something like a changed track-by option) then send it to the handheld, the changes may not appear to 'take'.

A message on the handheld in a small window should appear and have a comment on this. What you'll need to do is exit the program on the handheld first. Next, do the Get Data From function. Follow the on-screen prompts.

Your new mobile database should be ready so after you process out all transactions from the mobile device click Send Data To.

Follow the on-screen steps to finish this process.