



# WASP PROTECT

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## I can't print after updating to Windows 8.1

Sicaro Burnett - 2017-05-10 - in Hardware

This article applies to Wasp Printers and Wasp POS pole displays.

### **Issue:**

Updating from Windows 8 to Windows 8.1 can leave your hardware inoperable. Some users may not be able to print or use their pole display.

### **Resolution:**

Reinstalling the drivers for your hardware should resolve the issue.

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Wasp WPL Printer Driver

<http://support.waspbarcode.com/kb/articles/91>

How to install the Wasp Pole Display

<http://support.waspbarcode.com/kb/articles/740>

Thermal Receipt Printers: Printer Driver

<http://support.waspbarcode.com/kb/articles/410>