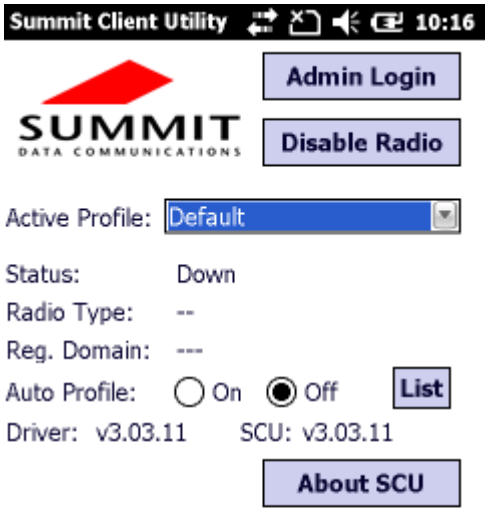
HC1 mobile device: Summit's Status shows Down

Scott Leonard - 2025-01-06 - Mobile Computers

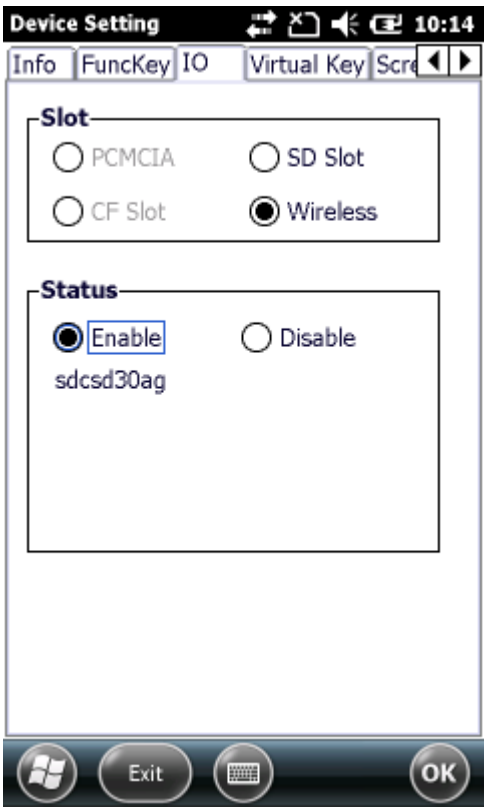
Symptom

On an HC1 mobile device, the Summit Client Utility's Main tab (and Status tab) shows Status: Down



Resolution

1. Start, Settings, System, Device Setting, IO tab.
2. In the top section, click Wireless.



3. In the bottom section, if it's Enabled already, set it to Disable. Wait until the change takes effect (balloons spin then disappear).
4. Set it to Enable. Wait until the change takes effect.
5. Tap OK.

Related Content

- Mobile Device User Manuals, Programming Reference Guides, Quick Reference Guides, Quick Start Guides (multiple models)
- Summit Client Utility: How to set up wireless, and choose from multiple SSIDs (wireless networks)
- HC1 & WPA1000-II: Network configuration to enable name resolution and/or internet browsing