



# WASP PROTECT

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## Cloud On-Premise: Attempting to make a change, the screen goes white and does not respond

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This article applies to AssetCloud On-Premise and InventoryCloud On-Premise.

**Symptom:** If you attempt to make a change to an item or asset, then click Save, the screen goes white and does not respond.

**Cause:** The WebDAV Publishing component of Internet Information Services (IIS) is checked.

**Solution:** Uncheck that component. See the article "Cloud On-Premise installation: IIS Settings Prerequisites" below in Related Pages for the steps to find this component.

### Related Pages

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- [Cloud On-Premise installation: IIS Settings Prerequisites](#)