

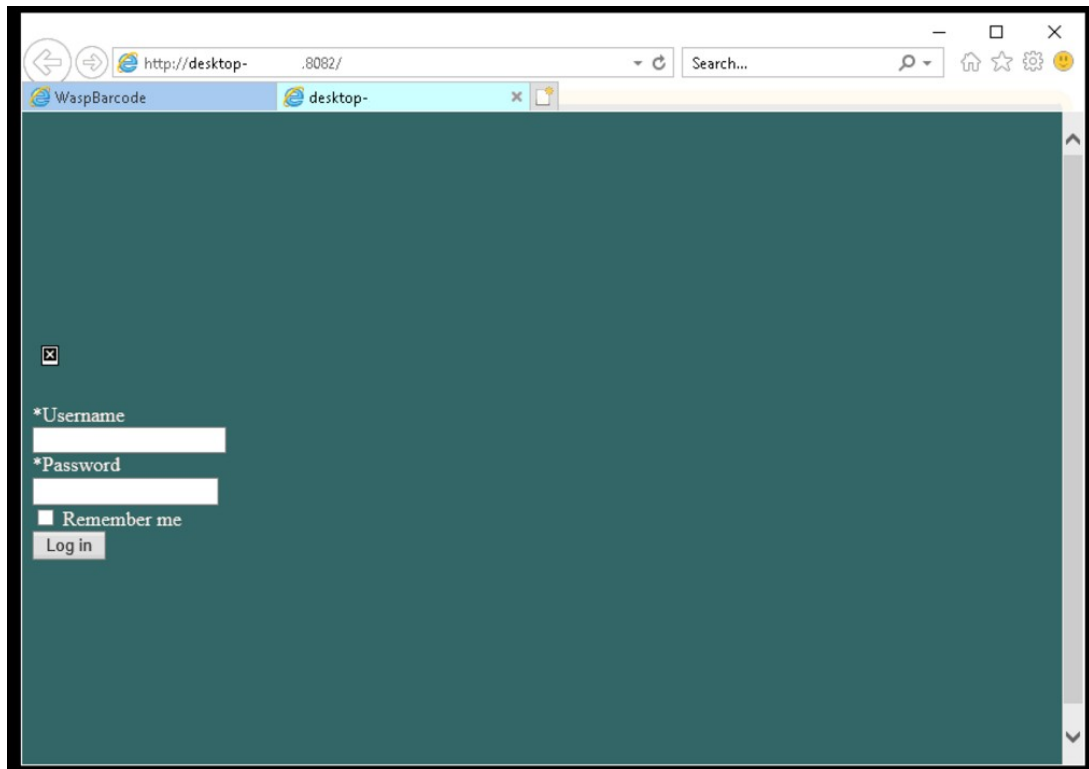


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Scott Leonard - 2020-02-07 - in Cloud

The Cloud On-Premise installation completes successfully, but when attempting to browse to the login page, the username and password fields are left-justified, and the product logo does not appear.



Problem: Certain IIS features were not enabled: Server-Side Includes, Static Content, and Static Content Compression.

Resolution: Enable these features as described in the Related Pages article below: "Cloud On-Premise installation: IIS Settings Prerequisites". Then refresh the browser.

Note: Earlier versions of the linked article did not list those features as required (though they are enabled by default).

Related Pages

- [Cloud On-Premise installation: IIS Settings Prerequisites](#)