

# Wasp

## BARCODE TECHNOLOGIES

Portal > Knowledgebase > Cloud > AssetCloud > Cloud: iOS app login error: Request failed: method not allowed (405)

---

### Cloud: iOS app login error: Request failed: method not allowed (405)

Scott Leonard - 2021-10-28 - in AssetCloud

#### **Symptom**

When you attempt to log into AssetCloud (or InventoryCloud) on an iOS device (iPhone, iPad, iPod Touch), you receive an error message: Request failed: method not allowed (405)



**AssetCloud**  
by Wasp

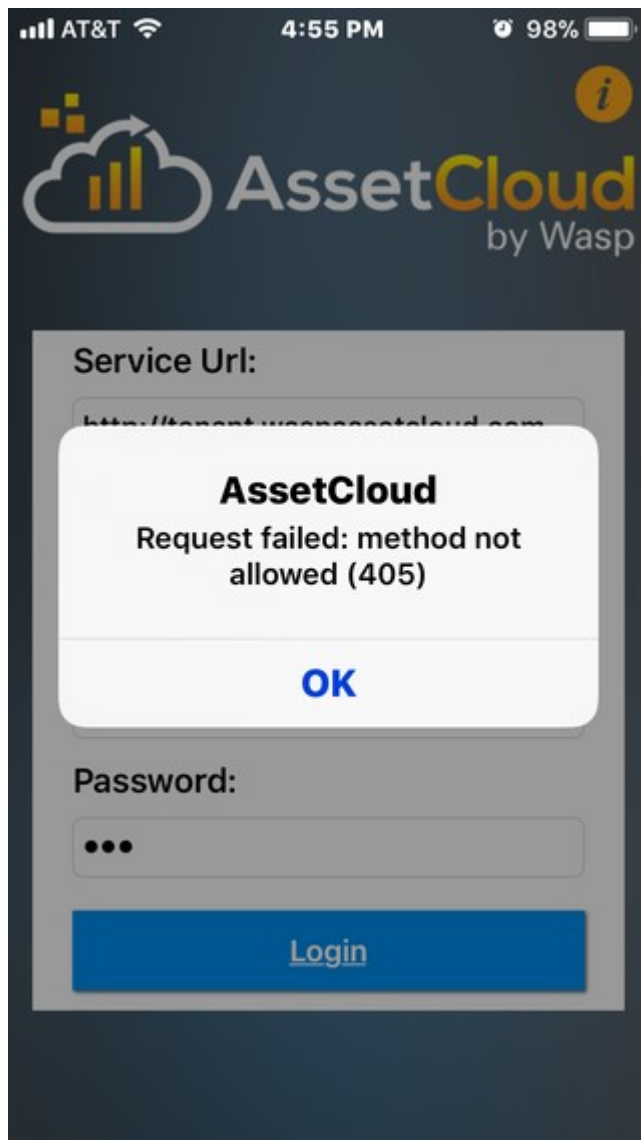
Service Url:

Device Name:

Username:

Password:

[Login](#)



### Cause

The Service Url was specified with http, but https is required.

### Resolution

Add an S to http so it says https