



BARCODE TECHNOLOGIES

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BarcodeMaker: Installer complains it cannot find the file specified, or access is denied to a file

Scott Leonard - 2019-11-21 - [BarcodeMaker](#)

Possible Symptom 1:

Error appears during installation of BarcodeMaker:

Feature transfer error

Feature: BarcodeMaker Standard Components

Component: OfficeAdmin NonDotNet Support

File: C:\Program File (x86)\Wasp Technologies\BarcodeMaker\ADXU2352.rra

(the number may vary in the filename)

Error: The system cannot find the file specified.

Possible Symptom 2:

Error appears during installation of BarcodeMaker:

access to ADXUTILS.DLL is denied

Possible Symptom 3:

Event Viewer, Application Log mentions: Faulting application name: BarcodeMaker.exe, version: 12.0.0.58855, Faulting module name: ISRT.dll

Cause: Virus scanning software is deleting the files before the installer can use them. Symptom 2 was seen with the Webroot protection software.

Resolution: Disable virus scanning software before installing BarcodeMaker.