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AssetCloud & InventoryCloud: Attempting to delete one or more sites, there is a red message "All site could not be deleted"

Scott Leonard - 2024-08-14 - [Cloud](#)

Attempting to delete one or more sites, there is a red message "All site could not be deleted", and when hovering the mouse over the red triangle next to the site, there is a message "The site is in use."

Here is a list of possible reasons the site is in use. There may be more than one reason why a particular site cannot be deleted, so multiple techniques may be necessary.

1. There are locations created under the site.

Resolution: Delete the locations first, then delete the site.

- a. Lookups, Location.
- b. Filter the Site column by the name of the Site you want to delete.
- c. Check any Location that appears in the list.
- d. Click the red Delete button.
- e. If you get the red message "All locations could not be deleted", note the location(s) that could not be deleted.
- f. Determine the problem with the location(s) and fix that. Most likely is there is inventory or assets in a location that is in the site, so move or remove the inventory or asset, delete the location, then delete the site.

2. (AssetCloud only) An employee is assigned to a location in the site.

Resolution: Delete or change the Location.

- a. Lookups, Employee.
- b. If you don't see the Site and Location column headers, click the 3-dots button in any column heading, Columns, then check Site and Location.
- c. Now you can see which Employee is assigned to a Site & Location.
- d. Edit the Employee(s) that are assigned to the Site(s) you want to delete. Delete or change the Location value, then Save.
- e. When no more Employees are assigned to the Site(s) in question, try again to delete the Site(s).

3. (InventoryCloud only) A Site is specified in a Pick Order.

Resolution: Delete or change the Site.

- a. Pick Order, View Pick Orders.
- b. If you don't see the Site Name column header, click the 3-dots button in any column heading, Columns, then check Site Name.
- c. Now you can see which Pick Order has a Site assigned.
- d. Edit the Pick Order that has a Site assigned that you want to delete. Delete or change the Site value, then Save.
- e. When no more Pick Orders are assigned to a Site in question, try again to delete the Site(s).

4. (AssetCloud only) A Funding source has specified a Site in Funding Restrictions.

Resolution: Remove the Site from the Funding source.

- a. Lookups, Funding.

- b. Click the Funding Source.
- c. Funding Restrictions tab.
- d. Uncheck the Site.
- e. Save button.
- f. Try again to delete the Site(s).

5. An Audit Window has a Window Restriction set to a Site.

Resolution: Remove the Site from the Window Restriction.

- a. Audit, Audit Window.
- b. Click the Audit Window.
- c. In the Window Restriction section, uncheck the Site.
- d. Save button.
- e. Try again to delete the Site(s).