

Wasp

BARCODE TECHNOLOGIES

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AssetCloud Android app: login screen fields are not editable

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AssetCloud Android app V2.2.38

observed on DR5 and non-Wasp phone

At login screen, if the Server URL and Device Name fields are blank, after performing a pinch gesture and switch database, the Server URL and Device Name fields are locked (grayed out) and cannot be modified. There are no lock/unlock icons to make these fields editable. Tap and hold does not make the fields editable.

Workaround: Clear Storage (or Clear Data) for the app. Android home screen, Settings, Apps & notifications, AssetCloud, Storage & cache, Clear Storage (or Clear Data). All fields should now be blank and modifiable. (Steps may be slightly different for various Android versions.)

We have submitted a request to fix this situation.