All Products: How to check which ports are in use

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If you are having issues with services not being able to start or stopping once they are started, you may have a conflict for the port number the service is attempting to use. Before reconfiguring the service to a different port, you should check and see what ports are in use. If it is determined that the Wasp service needs to be moved to a different port, please search the knowledge base for your particular product or contact Wasp Support.

There is a utility from Microsoft called TCPView that you can use to do this more easily than using command line entries. Download the utility from http://technet.microsoft.com/en-us/sysinternals/bb897437 and follow their instructions to install and use it.

The default ports for the Wasp services are:

WaspTimeServer (all versions) ---- 10002

Wasp License Manager (InventoryControl v4/5, Mobile Asset v5/6) ---- 10000

Wasp Inventory Windows Service (InventoryControl v6/7) ---- 10004 and 10005

Wasp MobileAsset Windows Service (MobileAsset v7) ---- 10006, 10007, 10008

This utility is part of a larger suite called Sysinternals, which you can also view from
http://technet.microsoft.com/en-us/sysinternals/bb842062 . Some of these utilities would
allow you to damage your Windows installation, so use with caution if you are not sure what
you are doing.

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