



[Knowledgebase](#) > [Discontinued Products](#) > [Hardware](#) > [300 Thermal Label Printer : Operation : I changed the printer's ribbon and now the barcodes are smudged with imprecise lines. The scanner can't read them.](#)

## **300 Thermal Label Printer : Operation : I changed the printer's ribbon and now the barcodes are smudged with imprecise lines. The scanner can't read them.**

Internal User - 2017-04-10 - [Hardware](#)

Try turning down the print darkness in the print driver's settings from wherever it is currently set to a value of about 5 and then try it again.