

Wasp

BARCODE TECHNOLOGIES

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2019-02-27 - Sicaro Burnett - in General

Introducing our redesigned Wasp Support website and ticketing system. The new site will include the same great resources with additional enhanced features, such as an improved search engine.

If you have issues logging into the new support site click the 'Need a password reminder?' link at the bottom of the Login screen. This will give you the opportunity to reset your password.

In some cases we may have to recreate your account as a new account. You can recreate the account yourself by clicking the Register button or you're welcome to give us a call at 866.547.9277 option 3 to have a Wasp Support Agent assist you.

Be assured that all 'Open' or 'In Progress' support tickets from our current ticketing system will still be accesible and worked to completion by our support staff.

We appreciate your patience and look forward to assisting you in the future.