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OS X El Capitan and USB scanners

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Users of Apple's OS X El Capitan operating system have reported issues with devices that communicate with their computer via USB or Bluetooth. This updated has affected a variety of hardware brands and some Wasp Barcode Technologies scanners are affected as well.

The USB communication in El Capitan is entirely different than previous versions of the OS X operating system. Currently there is not an immediate work-around or solution available, but our Hardware Developers are aware of the issue and we are actively researching and working towards a resolution.

We appreciate your patience.

To receive updates on this matter and other news alerts from the Wasp Support Team subscribe to our RSS feed by clicking the RSS icon. 