



# WASP PROTECT

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## WPL305 has flashing red or amber lights when powered on

Sicaro Burnett - 2017-05-12 - in Printers

This article lists common problems and some suggested solutions. Problems are indicated by the LED light pattern.

LED Status / Color	Printer Status	Solution Number
Off	Off	1
Blinking / Solid Amber	Stopped	2
Blinking Red	Stopped	2
Blinking / Solid Red	Stopped	3

### 1. Check the power connection.

- Turn on the power switch.
- Check if the green LED is lit on the power supply. If not the power supply may be broken
- Check both power connections from the power cord to the power supply and from the power supply to the printer power jack.

### 2.The printer has the wrong power adapter.

- The power adapter should read [EDAC EDACPOWER ELEC.](#) The WPL305 printer requires DC

Output of 24V, 3.75A. The power supply in the picture shows 18-24V, 4.75A, which will also work.

[Click to view photo](#)

### **3. The printer is out of label or ribbon or the printer settings are not correct**

#### **Out of label or ribbon**

- Load a roll of labels and follow the instructions in the Loading the Labels Section of the Manual, then press the feed button to resume printing.
- Load a ribbon and follow the instructions in the Loading the Ribbon Section of the Manual, then press the feed button to resume printing.

#### **Printer setting is not correct**

- Initialize the printer by following the instructions in the Power on Utilities Section of the Manual.

Related Articles:

WPL305 Barcode Printer Video

[http://legacy.waspbarcode.com/printers/WPL305\\_Video.asp](http://legacy.waspbarcode.com/printers/WPL305_Video.asp)