



WASP PROTECT

Portal > Knowledgebase > FAQs > WMDC-Helper.exe for Windows 10 (by Juniper Systems)

WMDC-Helper.exe for Windows 10 (by Juniper Systems)

Scott Kircher - 2017-08-02 - in FAQs

Juniper Systems has developed a utility intended to help get Windows Mobile Device Center working on Windows 10.

[Download and info page](#) for WMDC-Helper.exe from Juniper Systems

Instructions:

1. Set WMDC to run in Windows Vista Compatibility Mode.
 - a. In Windows File Explorer, find C:\Windows\WindowsMobile\wmvc.exe.
 - b. Right-click it, Properties.
 - c. Compatibility tab.
 - d. "Change settings for all users" button. Authenticate if necessary.
 - e. Check box "Run this program in compatibility mode for", Windows Vista.
 - f. OK, OK.
2. Right-click WMDC-Helper.exe and Run As Administrator.
3. Reboot the PC.

Note: Depending on the situation and error messages, other subsequent troubleshooting steps may be necessary.

Related Pages

- [Windows 10 Fall Creators Update \(v1709\): Windows Mobile Device Center fails to install or uninstall. "There is a problem with this Windows Installer package. A DLL required for this install to complete could not be run..."](#)

- [Windows 10 Fix Summary for Windows Mobile Device Center issues \(win10fix\)](#)
- [Windows Mobile Device Center \(WMDC\) Troubleshooting Resources](#)