MASIS BARCODE TECHNOLOGIES

Portal > Knowledgebase > FAQs > On-Premise Error attempting to validate previous installed features

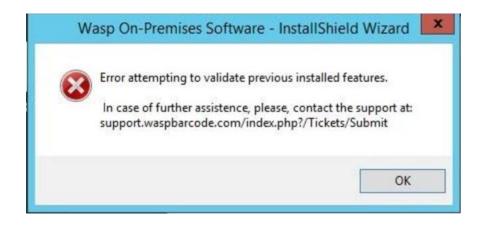
On-Premise Error attempting to validate previous installed features

Sicaro Burnett - 2023-01-19 - in FAQs

InventoryCloud & AssetCloud On-Prem Installation

Symptom

After failed setup attempts, the setup will show this error message:



Cause

SQL Server or SQL Compact setup hangs forcing a reboot of the machine. Sometimes the SQL Server process is very very slow starting up for the first time.

Resolution

As a workaround use Regedit to delete the Wasp tree under HKLM then reinstall successfully.