

Wasp

BARCODE TECHNOLOGIES

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My Laser scanner only emits a single red dot when I pull the trigger

Internal User - 2017-04-10 - in [Scanners](#)

The motor that turns the mirror that reflects the beam maybe damaged or stuck. Give the scanner a light tap to free the mirror, otherwise contact tech support at 866.547.9277. The scanner will probably need to be returned for repair.